



# GLOBAL Z-DATA

SOLUTIONS SINCE 1996

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*RELIABLE IT SOLUTIONS  
THROUGHOUT SOUTH AFRICA*

[WWW.GZD.CO.ZA](http://WWW.GZD.CO.ZA)



# GZD

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At GZD, we appreciate and understand the trust that you put in us when you hand us the keys to your technology environment.

We've earned that trust from hundreds of clients in dozens of industries throughout South Africa. We form a dedicated extension of your business and our comprehensive services promise complete peace of mind regarding management and security of your IT requirements:



#### INTERNET AND SECURITY

Our Internet and Security Services keep you connected while identifying and managing any associated risks.



#### TRADITIONAL IT SERVICES

We provide traditional procurement, installation and break-fix support to keep your on-site infrastructure up to date and stable.



#### CLOUD SERVICES

At a fixed-cost we'll host your data and applications in a managed and secure Cloud environment, enabling you to work from anywhere.



#### PROACTIVE SERVICES

With our fixed monthly costs we provide predictability, monitoring and protection to reduce unexpected maintenance and downtime costs.

## OUR PARTNERS

GZD and our team of experts are passionate about the products we support. We are accredited partners with the following vendors and manufacturers:

- Microsoft - Silver Partner
- Microsoft Academic Education Partner
- Fortinet
- VMware
- Veeam
- Mimecast
- 3CX telephony solutions
- Dell
- Liquid Telecom
- CLOUD29
- ESET
- HPE

**YOUR RELIABLE IT EXPERTS**

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## INTERNET AND SECURITY

*Keeping you connected while identifying and managing any associated risks.*

**In our hyper-connected world, a secure internet connection is a critical business tool.**

Our solutions for internet connectivity are based around traditional ADSL, fibre and wireless. With connectivity comes security and the inherent risk of threats from surfing and negotiating the internet. Our security solutions identify and manage these threats for you.

### CONNECTIVITY

GZD enables you to connect your building with a fibre network via a highly reliable leading ISP partner.

#### BENEFITS OF FIBRE:

- Uncapped and unshaped
- Symmetrical upload and download speeds
- Superior speeds of up to 10Gbps
- Low latency and packet loss
- End-to-end infrastructure and service provisioning
- Premium broadband SLA

### NETWORK PROTECTION

As a business owner, it is important to monitor, protect and manage what is being accessed on your network from within your organisation and externally.

#### FIREWALL:

A network security system monitors and controls network traffic for you. It protects your network, users, and data from the unknown, untrusted and constantly evolving external threats on the internet.

#### ANTIVIRUS SOFTWARE:

A computer programme prevents, detects, and removes cyber threats such as viruses, ransomware and fraud tools.

### EMAIL MANAGEMENT

Some of the main cyber-threats businesses face are through email attacks. These can be in the form of phishing scams, targeted threats, bad attachments or links to malicious websites.

#### MAIL HYGIENE SOLUTION:

A key tool to ensure network protection is integrated email protection software. This provides comprehensive email security, continuity and archiving.

#### AWARENESS & TRAINING:

Cybersecurity efforts are only effective when combined with suitable employee training and awareness, so that individuals can proactively identify and take appropriate action against cyberthreats.

### OUR PARTNERS



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## TRADITIONAL IT SERVICES

*Procurement, installation and break-fix support to keep your on-site IT infrastructure up to date and stable.*

All businesses have their own unique IT requirements. Although many are migrating to the Cloud, your business may still require traditional on-site IT services.

To have a stable IT infrastructure requires the most reliable products and services, which our team of experts can tailor to suit your needs and help you to manage.

### SUPPLY AND SUPPORT OF IT INFRASTRUCTURE

- Hardware, such as desktop and laptop computers
- Wireless
- Servers
- Storage Solutions
- Backup and Disaster Recovery Solutions
- Network migration and upgrade
- Access control
- Cabling
- Infrastructure assessments



#### OUR PARTNERS

veeam



Microsoft

Hewlett Packard  
Enterprise

vmware®

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## CLOUD SERVICES

Hosting your data and applications in a managed and secure cloud environment at a fixed cost.

With cloud services being simple to adopt, scalable, adaptable and available on demand, cloud computing is the way businesses now operate.

Cloud computing means storing and accessing data and applications securely over the internet, in "The Cloud". It provides easy and affordable access to software, servers and storage. Our qualified and experienced solution architects are available to discuss how cloud works and the benefits for your business. Let us help you get started.

### COMPUTE

**Managed cloud apps and desktops:** With just an internet connection you can work on any device, anywhere in the world.

**Managed hosted servers:** Add RAM/CPU and storage with our flexible packages.

**File sharing:** With backups, synchronisation, security, full control over file access and full PoPIA compliance.

**Cloud strategy:** We will assess your IT environment and create the ideal cloud strategy for your business.

**Backup and recovery:** We make it easy to backup and restore data in the cloud, and our disaster recovery plans are fully-managed and customised per user.

### VOICE

**Unified communications platform:** Our Cloud PBX is a software-based telephone system allowing you to make calls via landline or mobile from anywhere in the world while using our secure next-generation IP network.

Features, such as unlimited extensions, CRM integration and instant messaging, will enhance your workplace productivity.

### HOSTED

**Office 365 Products:**

- Exchange Online
- SharePoint Online
- Teams
- OneDrive for Business
- Office Apps

### STANDARD SERVER SPECS

- Unlimited cloud infrastructure support
- Uncapped bandwidth
- 24/7 Monitoring and alerts
- Weekly and monthly health reporting
- Private VLAN
- Datacentre firewall
- Full server, daily backups
- Public IP
- Managed anti-virus
- Disaster recovery built-in
- Local cloud (PoPIA-compliant)
- Pre-built and ready to use



OUR PARTNERS

CLOUD 

3CX

 Microsoft Azure

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## PROACTIVE SERVICES

Providing predictability, monitoring and protection at a fixed monthly cost.

With our fixed monthly costs we provide predictability, monitoring and protection to reduce unexpected maintenance and downtime costs.

GZD offers ProActive support services at a fixed rate, which includes remote management, monitoring, reporting and fixing.

### Why ProActive?

Rather than reactively fixing issues, GZD detects a problem before it has affected anything on your side. Our priority is to ensure that your network is up and running and issues are dealt with efficiently.

Our experienced operational team can constantly monitor and manage your entire IT environment, with primary areas including desktops, servers and firewalls.

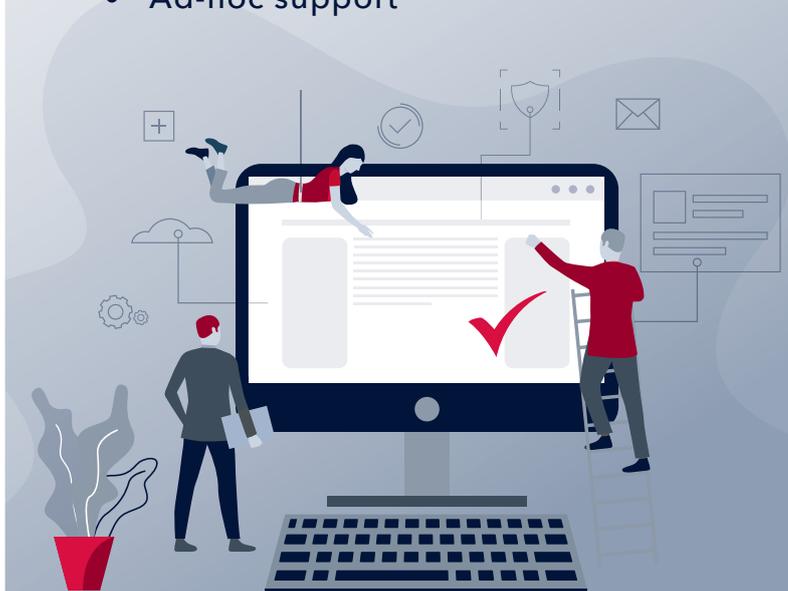
### PROACTIVE SERVICES

- 24/7 monitoring
- Weekly reporting
- Monthly reporting
- Ad-hoc support

### PACKAGES

- **SILVER:**  
Monitoring\*
- **GOLD:**  
Monitoring, reporting, unlimited remote support\*
- **PLATINUM:**  
Monitoring, reporting, unlimited remote and on-site support

*\* Additional ad-hoc remote or onsite support can be provided at a cost effective rate*





## CYBERSECURITY

Managing internet-related security risks and preventing attacks, data breaches and identity theft.

Businesses tend to take great effort ensuring that physical safety and security measures are in place, but don't always pay the same attention to cybersecurity or disaster recovery.

We all have something of value to a cybercrime syndicate, but small businesses especially need to be aware of the cyber risks that could impact their daily operations as they have a reputation for being easy targets.

Every business should have a foolproof cybersecurity strategy and an IT partner that understands and can deliver on it before, during and after a security breach, ensuring that business operations return to normal as quickly as possible.

### YOUR CYBERSECURITY STRATEGY

#### 1. EMAIL SECURITY TRAINING AND AWARENESS



**94%**  
OF ORGANISATIONS  
EXPERIENCED PHISHING  
ATTACKS WITHIN 12 MONTHS.

**mimecast**

#### 2. MONITOR AND PROTECT INTERNET TRAFFIC



DO YOU KNOW  
WHAT'S COMING IN AND  
OUT OF YOUR OWN

**NETWORK?**

**FORTINET**

#### 3. MOVE SERVERS TO A SECURE CLOUD



WORK

**REMOTELY**

BUT BE SURE THAT YOUR  
DEVICES AND DATA ARE  
IN A SECURE CLOUD.

**CLOUD**

#### 4. BACKUP, BACKUP, BACKUP



ALWAYS STORE  
**3 COPIES**  
OF YOUR DATA IN  
DIFFERENT LOCATIONS.

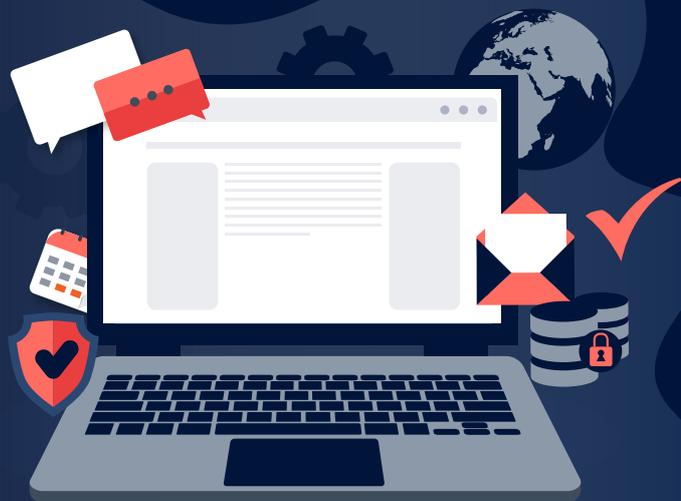
**VEEAM**

#### 5. ESTABLISH A RESPONSE PLAN



**QUICK**  
RESPONSE IS KEY TO  
MANAGING AN ATTACK  
OR BREACH.

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